



Odyssey of the Mind World Finals Airport Shuttle FAQ

Do you offer a one-way airport shuttle?

Yes. A one-way shuttle is offered for \$50.

What policy do you have for infants? Do you provide car-seats for infants? Do you charge infants?

We do not provide car seats. If you bring your own car seat, the buses have a 3 point seat belt that can be used to secure the car seat. If you elect to bring a car seat then we would need to charge the \$75/round trip for the infant since it is utilizing a seat within the charter.

If you decide to hold the child in your lap (which is acceptable per the busing company), then we wouldn't charge you the round-trip fee for the infant.

I have an early morning flight. Will there be a shuttle available to take me to DSM airport?

When you register for the shuttle, you put your airline departure time. From those departure times we will determine the shuttle departure time – typically leaving Ames so individuals are at the airport 1.5/2 hours before your flight. We will have shuttles starting as early as we need to get folks back to the airport (i.e. in 2022 our first shuttle left at 3 AM).

We will have one central shuttle departure pick up location at the Memorial Union (MU) which is in the middle of campus. Depending on your residence hall or hotel location, we will indicate best method (shuttle to MU, within walking distance, etc.) in your departure confirmation details.

How do I learn my departure time?

Departure times will be determined the week of OOTM. Everyone that signs up for a departure shuttle will receive an email with a link to our website: www.discoverames.com/odyssey. There will be a PDF on this page that will list departure times. This link can also be found in their shuttle confirmation email. The person who registered and the individual listed as the on-site contact will be the ones receiving the information.

What's the cancellation policy?

Cancellations received on or before May 18 will be eligible for a refund, less a \$5.00 processing fee. Cancellations received after May 18 are not eligible for a refund. In the case of flight cancellation or changes, a refund less a \$5.00 processing fee will be charged.